



# CUSTOMER SATISFACTION

## Core Values

### Safety

We passionately care about the safety of our team and behave as safety leaders. We are committed to preventing injuries to our people and everyone we work with.

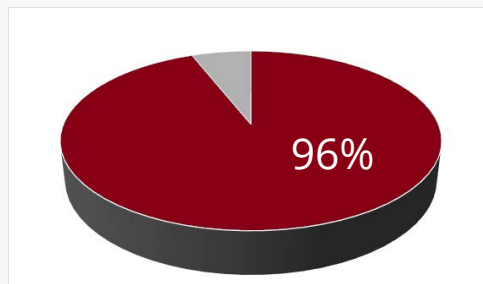
### Integrity

We are proud of our reputation, built over many years, which depends on us doing the right thing. We build trust and act with honesty.

### Quality and Service Excellence

Our company depends on our customers; we strive to understand current and future customer needs, meet our customer's requirements and consistently exceed their expectations.

## Overall Customer Satisfaction Rating



## Why do our customers rate us so highly?

We understand that this is a people business. We work with our customers to help them achieve their objectives on every project. We want everyone to go home safely each night, and make PSG their trusted service provider for many years to come.

## What do our customers say about us?

*"PSG has a very safe work practice culture and it is well appreciated here on site"*

*"Project Manager and Technical Director communicated with us on a continuous basis"*

*"Team leaders constantly provide updates"*

*"Schedule execution was achieved well ahead of projected/budgeted schedule"*

*"Job execution was performed in a timely and safe manner as always."*

*The entire site utilizes the services from PSG because of their expertise, leadership, safety and quality of work execution"*

800-226-7557